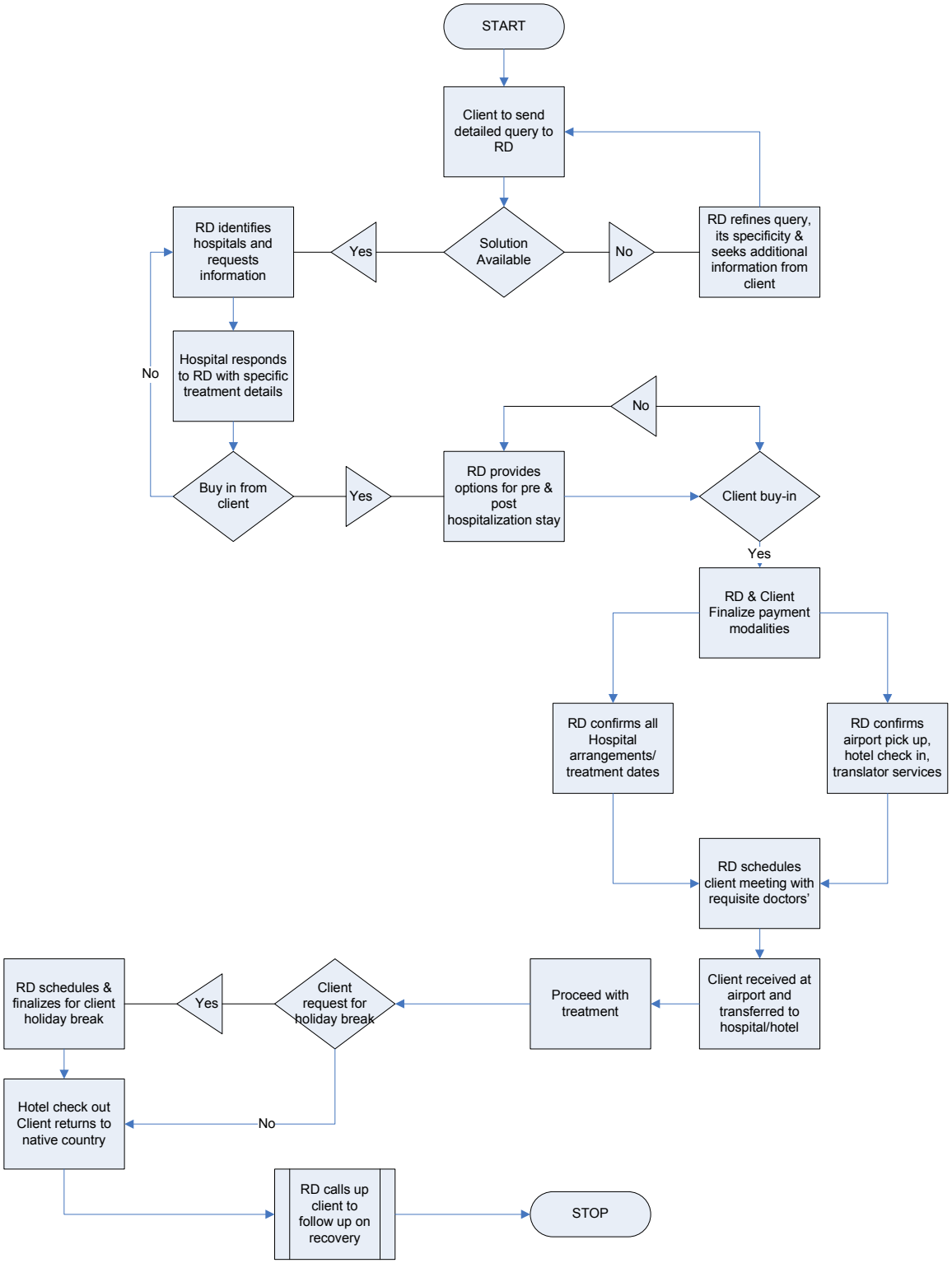
START
Client to send detailed query to RD
Solution Available
Yes
No
RD identifies hospitals and requests information
RD refines query, its specificity & seeks additional information from client
Hospital responds to RD with specific treatment details
No
Buy in from client
Yes
RD provides options for pre & post hospitalization stay
No
Client buy-in
Yes
RD & Client Finalize payment modalities
RD confirms all Hospital arrangements/ treatment dates
RD confirms airport pick up, hotel check in, translator services
RD schedules client meeting with requisite doctors'
Client received at airport and transferred to hospital/hotel
Proceed with treatment
Client request for holiday break
Yes
RD schedules & finalizes for client holiday break
No
Hotel check out Client returns to native country
RD calls up client to follow up on recovery
STOP